



## CONTACT INFORMATION

If you should have any problems with your GPS Lockbox product (s), please call us. For warranty service and technical support, please contact us at:

### ADDRESS :

GPS Lockbox Service Center  
7000 Franklin Blvd., Ste 575  
Sacramento, CA 95823

### PHONE :

(866) 824-4023 Toll Free  
M-F 8:00am to 5:00pm PST

### EMAIL:

For Service & Technical support: [service@gpslockbox.com](mailto:service@gpslockbox.com)

## TWO-YEAR LIMITED WARRANTY

GPS LOCKBOX warrants to the original end user purchaser ("You") that your GPS Lockbox product(s) shall be free of defects in materials and workmanship under normal use for Two (2) years from the original date of purchase (the "Warranty Period"). THESE WARRANTIES ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTIES ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR TRADE USAGE.

GPS LOCKBOX's exclusive liability and Your exclusive remedy hereunder is expressly limited to, at GPS LOCKBOX's sole option and discretion, the exchange, repair or replacement of defective or non-conforming materials, parts, or components without charge for either parts or labor, and to whatever extent it shall deem necessary to the restoration of the product or components to proper operating condition. Any replacement shall consist of a new or re-manufactured functionally equivalent product of equal value, and will be solely at the discretion of GPS LOCKBOX.

## WARRANTY PROCEDURE & SERVICE

During the warranty period, GPS Lockbox will provide advance replacements for defective parts. PLEASE DO NOT REMOVE AND SEND ENTIRE UNIT TO GPS Lockbox.

FOR WARRANTY SERVICE, please contact us by phone or email listed above so we can determine the problem with your product. Once we have determined the issue, we will send you a replacement component along with a return shipping label to return the defective part if required. If defective items are not returned to GPS LOCKBOX within 15 days or it is determined that the damage is from mis-use or abuse, you will be charged for the replacement part plus shipping.